

HOW TO EDIT YOUR PROFILE

Learn how to update your personal information.

1. Log into [Account Manager](#).
2. Click the “edit my profile” button.

The screenshot displays the Account Manager interface. At the top left, a grey box contains the text "Hello, John Doe" and "You are currently in Account 3114405". Below this, the "edit my profile" button is circled in red. To the right, a dark blue header reads "Your Invoice", followed by a yellow box stating "There are no outstanding invoices on yo". Below that, another dark blue header reads "Manage My Tickets", followed by a section titled "My Ticket Options" which lists "TRANSFER" (Transfer tickets to friends.) and "DONATE TICKETS" (Donate your tickets to charity.).

view all quick links

SPECIAL FINANCING
on eligible Broncos ticket purchases
LEARN MORE
See Terms & Conditions

3. Review the information in the white box that pops up and make any necessary changes. When you are happy with your changes click the “save” button.

Account Profile Close

Account Type Individual
(To change your account type contact the [box office](#))

Please note: All name changes must be done through the Broncos ticket office. Please see the Denver Broncos account transfer policy, or call 720-258-3333 for more information.

* = Required

First Name	John
Last Name *	Doe
Street Address *	<input type="text" value="1701 Bryant Street"/>
Street Address - line 2	<input type="text"/>
City *	<input type="text" value="Denver"/>
State *	<input type="text" value="Colorado"/>
Country *	<input type="text" value="United States"/>
Zip Code *	<input type="text" value="80204"/>
Email address *	<input type="text" value="tickets@broncos.nfl.net"/>
Day Phone *	<input type="text" value="7202583333"/>
Evening Phone *	<input type="text"/>

Contact your Denver Broncos rep to make any other changes to your account profile. Your information will be used and disclosed in accordance with the privacy policy.

cancel save

HOW TO CHANGE YOUR PASSWORD

1. Click “edit my profile”

The screenshot displays a user account dashboard for John Doe. The top section shows the user's name and account number, with the 'edit my profile' link circled in red. Below this are sections for 'Need Help?' with links to a tour and FAQ, a 'view all quick links' dropdown, and a 'SPECIAL FINANCING' banner for Bronco tickets. On the right, there are sections for 'Your Invoice' (no outstanding invoices) and 'Manage My Tickets' with options to transfer or donate tickets.

Hello, John Doe
You are currently in **Account 3114405**
edit my profile

Need Help?
▶ Watch our AccountManager tour
▶ FAQ

view all quick links ▼

SPECIAL FINANCING
on eligible Bronco ticket purchases
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Your Invoice
There are no outstanding invoice

Manage My Tickets
My Ticket Options
TRANSFER
Transfer tickets to friends.
DONATE TICKETS
Donate your tickets to charity.

2. Review your information and click “save”

Account Profile Close

Account Type Individual
(To change your account type contact the [box office](#))

Please note: All name changes must be done through the Broncos ticket office. Please see the Denver Broncos account transfer policy, or call 720-258-3333 for more information.

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Country *	<input type="text" value="United States"/>
Zip Code *	<input type="text" value="80204"/>
Email address *	<input type="text" value="tickets@broncos.nfl.net"/>
Day Phone *	<input type="text" value="7202583333"/>
Evening Phone *	<input type="text" value="7202583333"/>

Contact your Denver Broncos rep to make any other changes to your account profile. Your information will be used and disclosed in accordance with the privacy policy.

[cancel](#)

3. Click “Change My Password”.

Manage Your Settings

Personal Settings
See and edit your personal information. Changes to your personal settings will impact all accounts associated with your email address.

- ▶ **Manage My Personal Profile**
Review and update my address, phone number, etc.
- ▶ **Change My Password**
Review and update my password
- ▶ **Email Subscription Preferences**
Review and update my address name.
- ▶ **Credit Cards**
Manage your payment methods.
- ▶ **Season Ticket Waiting List**
Sign up for the Denver Broncos Season Ticket Waiting List.

Account Information
See specific account information on the account you are currently logged into.

- ▶ **Transaction Activity**
Review Your Transaction Activity on Your Account.
- ▶ **View NFL Ticket Exchange Balance**
View Season Ticket Account Credit
- ▶ **View Completed Invoices**
View Completed Invoices
- ▶ **Purchase Your Seats Today**
View Right of First Refusal requests and purchase history
- ▶ **Seller Payments**
View Your Ticket Exchange Sales Activity

4. Enter your current password, and then choose a new password. Type the new password in boxes 2 and 3, then click “save”.

Change password Close X

* = Required

Current Password *

New Password * 2. (Must be between 1 to 250 characters.)

Confirm New Password * 3. (Alpha numeric only, case sensitive.)

Contact your Denver Broncos rep to make any other changes to your account profile. Your information will be used and disclosed in accordance with the privacy policy.

cancel **save**

▶ View Completed Invoices

EDITING AND UPDATING CREDIT CARDS

1. Click “edit my profile”

The screenshot displays a user account dashboard for John Doe. The top section shows the user's name and account number (3114405), with the "edit my profile" link circled in red. Below this is a "Need Help?" section with links to a tour and FAQ. A "view all quick links" dropdown menu is visible. The bottom left features a "SPECIAL FINANCING" banner for Bronco tickets. The right sidebar contains sections for "Your Invoice" (no outstanding invoices) and "Manage My Tickets" (transfer and donate options).

Hello, John Doe
You are currently in **Account 3114405**
edit my profile

Need Help?
▶ Watch our AccountManager tour
▶ FAQ

view all quick links ▼

SPECIAL FINANCING
on eligible Bronco ticket purchases
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Your Invoice
There are no outstanding invoice

Manage My Tickets
My Ticket Options
TRANSFER
Transfer tickets to friends.
DONATE TICKETS
Donate your tickets to charity.

2. Review your information and click “save”

Account Profile Close

Account Type Individual
(To change your account type contact the [box office](#))

Please note: All name changes must be done through the Broncos ticket office. Please see the Denver Broncos account transfer policy, or call 720-258-3333 for more information.

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Street Address - line 2	<input type="text"/>
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Country *	<input type="text" value="United States"/>
Zip Code *	<input type="text" value="80204"/>
Email address *	<input type="text" value="tickets@broncos.nfl.net"/>
Day Phone *	<input type="text" value="7202583333"/>
Evening Phone *	<input type="text" value="7202583333"/>

Contact your Denver Broncos rep to make any other changes to your account profile. Your information will be used and disclosed in accordance with the privacy policy.

3. Click "Credit Cards".

Manage Your Settings

Personal Settings

See and edit your personal information. Changes to your personal settings will impact all accounts associated with your email address.

- ▶ **Manage My Personal Profile**
Review and update my address, phone number, etc.
- ▶ **Change My Password**
Review and update my password
- ▶ **Email Subscription Preferences**
Review and update my address name.
- ▶ **Credit Cards**
Manage your payment methods.
- ▶ **Season Ticket Waiting List**
Sign up for the Denver Broncos Season Ticket Waiting List.

Account Information

See specific account information on the account you are currently logged into.

- ▶ **Transaction Activity**
Review Your Transaction Activity on Your Account.
- ▶ **View NFL Ticket Exchange Balance**
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- ▶ **View Completed Invoices**
View Completed Invoices
- ▶ **Purchase Your Seats Today**
View Right of First Refusal requests and purchase history
- ▶ **Seller Payments**
View Your Ticket Exchange Sales Activity

4. Click "Add a New Card"

Account Settings

Credit Card & Bank Account Information

Credit Card Information

You may add, edit or delete a card by clicking on the links below.

- ▶ **Add a New Card**

5. Add your new card information then click “add card”

Credit Card & Bank Account Information

Credit Card Information

You may add, edit or delete a card by clicking on the links below.

▼ Add a New Card

Please enter the first and last name, street address and zip exactly as it appears on your credit card statement.

* = Required

First Name *	<input type="text"/>
Last Name *	<input type="text"/>
Address *	<input type="text"/>
Postal / Zip Code *	<input type="text"/>
Card Type *	Visa ▼
Card Number *	<input type="text"/>
Expiration Date *	-- ▼ -- ▼

add card

Note: if you are looking to edit or delete an existing card click the “edit or delete” button on the right hand side of the card.

