



HOW TO ACCEPT A TRANSFER OFFER

Learn how to accept a ticket transfer from a friend or family member.

1. Find the email invite in your inbox and click the “CLICK HERE TO ACCEPT TICKETS” button.

Your Ticket Transfer Offer from John Doe

 teamexchange@ticketmaster.com on behalf of  Denver Broncos <tickets@broncos.nfl.net>

Sent: Fri 11/13/2015 1:24 PM

To:  Tickets

with **ticketmaster**

Please note: THIS EMAIL IS NOT YOUR TICKET(S). You must click on the button below, log in or create an account and follow the simple process to accept your ticket(s).

Dear Jane,

John Doe is offering tickets to the event(s) listed below. To collect the items offered to you, please click on the button below and follow the simple instructions. If you can't make the event or don't want the tickets, please click 'decline tickets' below and follow the quick decline process.

[Reply](#) directly back to John Doe

CLICK HERE TO ACCEPT TICKETS

If the image to accept tickets does not appear, [click here](#)

[CLICK HERE TO DECLINE TICKETS](#)

2. Log into the Account Manager then click “continue”. If you don’t already have an account, create a new account.

Login or Create an Account

To collect the seats transferred to you, you must have a Denver Broncos Account. Either create an account or login using the email address that you received the invite on.

Only the tickets@broncos.nfl.net email address can be used to accept these tickets.

I have an account.

Email Address or Account Number: tickets@broncos.nfl.net

Password:

Forgot Your Password?

Remember me


continue

I don't have a Denver Broncos Account Manager account.

E-mail Address: tickets@broncos.nfl.net

continue

3. Click “view offer”.

 You have received a transfer offer **view offer**

4. Click “Transfers Received”

5. Click “Accept Offer”

Transfers Received | Transfers Sent | Listed for sale [← manage my tickets](#)

From: John Doe

JAN 3 SUN

San Diego Chargers
2:25 PM | Sports Authority Field

Section 522, Row 32, Seat 19
1 ticket

Offer expires: 01/03/16 2:24 PM Decline Offer **Accept Offer**


6. Click "next step"

Transfer - Accept Tickets

step 1: select delivery step 2: review & submit

John Doe has sent you the item(s) below. Check the details of the event and if you can make it follow the 2 easy steps to accept the offer. Please note there are no fees associated with accepting this offer.

Review Items Transferred to You

item	details	fee	fee total
 San Diego Chargers Sun, Jan 3, 2016 2:25 PM Sports Authority Field	Section 522 Row 32 Seat 19	\$0.00	\$0.00
Transfer Fee Total			\$0.00
Total Due			\$0.00

Choose Your Delivery Method

If you do not wish to select a delivery method at this time, the items will automatically be placed onto your Denver Broncos account for you to manage.

Total Amount
\$0.00

No charge will be applied to the credit card above by clicking 'next step'. [next step](#)


7. Check the “I agree to the terms of use” box then click “complete transfer”

Transfer - Accept Tickets

step 1: select delivery step 2: review & submit

Below is a summary of the **1 items** transferred to you.

Items Transferred to You

item	details	fee	fee total
 San Diego Chargers Sun, Jan 3, 2016 2:25 PM Sports Authority Field	Section 522 Row 32 Seat 19	\$0.00	\$0.00
Transfer Fee Total			\$0.00
Total Due			\$0.00

I agree to the **terms of use**. By using this Digital service you agree that your personal information will be used and disclosed as permitted by the My Denver Broncos **Privacy Policy**, which allows the Denver Broncos, Ticketmaster and others to send you event-related information and other special offers. If you have any questions please contact 720-258-3333.

Total Amount
\$0.00

« previous step **complete transfer**

8. Once you have completed the transfer, you may either print your tickets directly from Account Manager or view them on your mobile device.